



# Credit Management & Revenue Collections

The Indus Credit Management & Revenue Collections (CMRC) enables telecom companies to proactively control all credit limit management activities for the post-paid line of business.

The solution also provides businesses, the power to apply various interventions linked to customer risk management which help increase recoveries along with protecting sensitive client relationships.

## CREDIT LIMIT MANAGEMENT

- Initial Limit Assignment
- Periodic Limit Revision
- Manual Revision
- Temporary Revision
- Revision Authorization



## EXPOSURE MONITORING

- Exposure Calculation
- Rule Based Intervention
- Progressive Intervention
- Subscriber Level Exposure
- Component Level Exposure



## ACTIVE COLLECTIONS

- Segment Based Strategies
- Reminder SMS / Emails
- Tele Calling
- Promise Policies
- Progressive Barring
- Online Unbarring



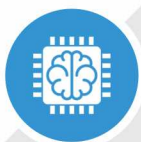
## DE-ACTIVE COLLECTIONS

- Agency Allocation
- Settlement Arrangement
- Skip Tracing
- Resolution Tracking
- Write-off Processing



## ARTIFICIAL INTELLIGENCE IN DEBT COLLECTIONS ANALYTICS AND PREDICTIVE MODELING FOR:

- Collection Behaviour Profiling
- Action Analytics
- Best Action, Day / Time
- Best Allocation Strategy
- Collector/Agency KPI Modelling
- Capacity Planning & Budgeting



## EXCLUSION MANAGEMENT

- Global Exclusions
- Strategy Level Exclusions
- Account Level Exclusions
- Exclusion Authorization
- Exclusion Override



## ADVANCED FEATURES

- Hierarchical Accounts
- Person-In-Charge Support
- Bad Debt Provisioning
- Budget Control
- User Defined Parameters



## ONLINE REPORTING

- Summary Status
- Action Summary
- Key Performance Indicators
- Resolution Tracking
- Pending Authorization

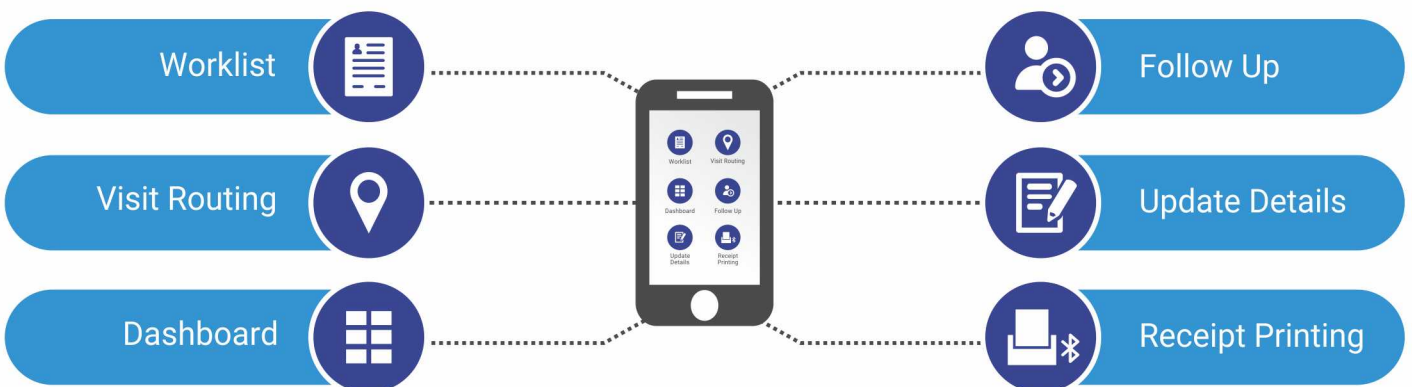


### How It Works

Key functionalities part of the core framework, each one of these are highly configurable and can be altered using customer-specific business rules.



### mCollect





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