

The logo for EBIX CASH features the word "EBIX" in a black, serif font, with a blue, stylized "i" that has a circular flourish above it. To the right of "EBIX" is the word "CASH" in a bold, blue, sans-serif font.

FINANCIAL TECHNOLOGIES

Newsletter Q4 2020



# ECFT Highlights Q4 2020

## IN THIS NEWSLETTER:

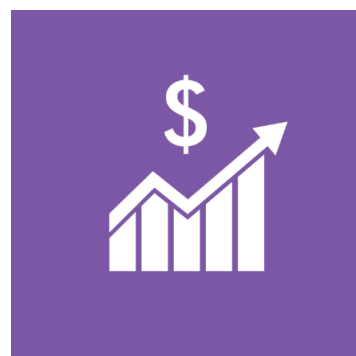
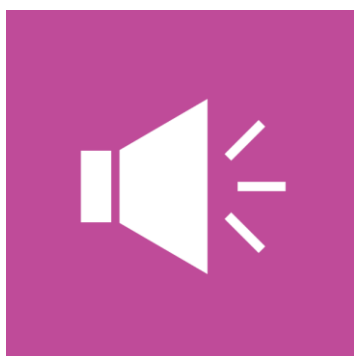
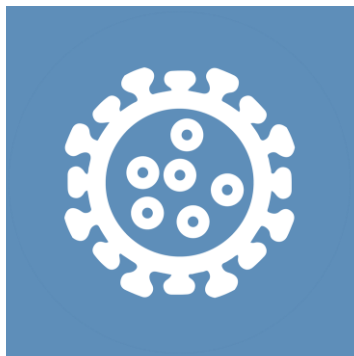
COVID-19 Lockdown Measures Taken

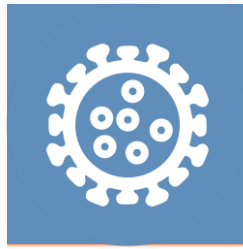
Product News

Sales Wins

Go lives & Upgrades

Parent Ebix Companies - Major Public Announcements





## COVID-19 Lockdown Measures Taken

### ECFT efficiently managing its operations during COVID-19 pandemic lockdown

We are an ISO-9001 and ISO-27001 organization and have invested in building capabilities to operate during such tragic period, which has been proven by successfully delivering projects and support to our customers across all locations whilst:

- Ensuring Employees Security and containing spread, worked to enable close to 100% staff working from home in 2 days.
- Teams are working seamlessly to have zero impact on production sites and minimal impact on projects by:
  - On-time project onboarding
  - Assured AMC and Managed Service support
- Supporting global banks, asset managers and non-banking finance companies remotely and running remote implementations in COVID-19 scenario. Also, working on making changes to support regulatory changes of repayment moratorium.
- Building trust and confidence with our customers by matching the timelines with process-oriented workforce



## PRODUCT NEWS

- **In Q4 2020, the Kaizen team completed the below enhancements:**

- **EbixCash Lending Management**

- Interest refund for the moratorium period. Ex-gratia amount to be distributed to customers
- Operating lease in EbixCash Lending Management Extend tenor and Conversion of an operating lease to financial lease
- Support for bulk restructuring

- **EbixCash Lending Origination**

- Maker checker enhancements for masters to identify the changed records in the grid

To explore more products in Lending Solutions, click [here](#).

- **New Product Features added In MoneyWare Wealth Management**

- Enhanced API launched for Mobility
- Automation of Operational Process
- Automation of Mutual Fund Feed to Registrar and Transfer agents
- Auto Payment Initiation for Mutual Fund (Internal Pool to AMC Pool)

To explore more products in Moneyware Wealth management Solution, click [here](#).



## Sales Wins

### Lending:

- **South East Asia**  
Large Change Request and Projects for **Telecom Operators in South East Asia**, to integrate with new Billing Systems, Auto Dialer Integrations, and Credit Checks for Limit and Exposure Management. Also delivered new decision keys and strategy management logic for segmentation and customer treatments.
- **India**  
New customizations for multiple **Indian Banks and NBFCs** are initiated after the COVID-19 lockdown for the Interest refund for the moratorium period. Ex-gratia amount to be distributed to customers.

### Wealth and Asset Management:

- **India**  
**A 30-year-old legacy Investment advisory firm** has enabled **client portal platform** for their customers to securely view their personal net worth and consolidated holdings. The portal will also improve customer service by having facility for their clients to contact their relationship manager for any queries or assistance which they may require.



## Go lives & Upgrades

### Lending

- **A German multinational company that produces luxury vehicles and motorcycles** went live with **V6.0 of EbixCash Debt Collections** from 2nd Nov 2020.
- **An Indian NBFC headquartered in Mumbai, India**, sells financial services to large and mid-size companies, SMEs, and retail businesses went live with Customized solution of **EbixCash Lending Origination, EbixCash Lending Management, EbixCash Debt Collections and with mobile applications** for Home Loan, Loan Against Property, Business Loan, Personal Loan, and Consumer Durable Loan. We have also delivered Overdraft and Customer Portal from 30th December 2020.
- **An Indian multinational motorcycle company headquartered in Chennai, India**, is the third-largest motorcycle company in India with a revenue of over ₹20,000 crores (US\$2.8 billion) in 2018–19, also the 2nd largest exporter in India with exports to over 60 countries gone live with **REPO and SETTLEMENT Module**, integrated with online 3rd part Yard MANAGEMENT System by a System Integrator.
- **An Indian private sector bank with its headquarters at Thrissur, Kerala, India**, is one of the oldest banks in India. The bank has a network of over 450 branches and more than 257 ATMs across India went live with a **Gold Loan** portfolio across 300+ branches.
- **A premier private sector commercial bank operating in Sri Lanka** with 251 branches spread across the island. The bank has been internationally recognized by the Asian Banker Magazine as the “Best Retail Bank in Sri Lanka” on ten occasions from 2007 to 2017 went live with our **EbixCash Lending Origination-Retail** for 6 portfolios PAN Sri Lanka for all 251 branches.



## Go lives & Upgrades

### Lending

- **A communications service provider in Malaysia**, headquartered in **Kuala Lumpur**, providing a variety of communication products, applications, and value-added services for consumers, large enterprises and small & medium business owners implemented with below mentioned major customizations for **UCCS (EbixCash Credit Management and Revenue Collections)**:
  - Integration with Third Party Billing system
  - Establish JMS interfaces and wM Services
  - Online & Missing Payment integration and near real-time unable & Resume integration
  - Credit Limit revision and authorization across the multiple system
  - Collection treatment for Third Party integrated solutions
  - The outgoing interface to the host system and other systems
  - Migration



## Go lives & Upgrades

### Wealth and Asset Management:

- **MEA**

The second largest bank and one of the largest Asset managers in Egypt have gone live with **MoneyWare Asset Management Solution**. This deployment is an important milestone in strengthening our footprint in the region. This project will support the bank's ambitious growth plan and bring about tangible business benefits including:

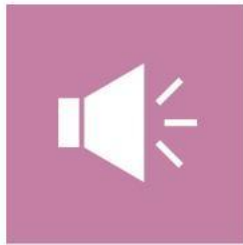
- Arabic Language Support in the CRM and Investor Servicing module
- Automated settlements for the investor's Subscription & Redemption orders
- Implementation of automated Dividend Distribution
- Integration with Core banking System for fund transfers
- Implementation of "Minimum capital Guarantee" functionality for specific investment funds
- Dynamic fees computations at trade level

- **INDIA**

An AMFI-registered Mutual Fund Distributor and Wealth Management service provider goes live with **MoneyWare Suite**. This project will support the bank's ambitious growth plan and bring about tangible business benefits including:

- Operational efficiency by automating various manual process like order processing & reporting order to AMC and investment & compliance check etc..
- Front-line team will be able to access client 360 view, portfolio analytics and provide better customer service
- -time Integration with CAMS & KARVY RTA for Mutual Fund Order submission
- Real-time Integration with KRA for Customer KYC processing
- Digital Customer Onboarding
- Digital investment order processing by integrating internal & external systems
- Omni-channel access for client to access Wealth Portfolio





## Ebix News

### Major Public Announcements

- Ebix Declares **7.5 Cent Quarterly Dividend**, Payable December 15, 2020, to Shareholders of Record December 1, 2020
- EbixCash **Acquires AssureEdge Global** services to strengthen its Back Office Offerings to its Clients tele-calling services with 1800+ tele-callers for lead generation, early debt collections collection, feet on street
- Ebix and **Data Glove Technologies** Sign Strategic Outsourcing and Joint Venture Agreement to Offer Cloud and Infrastructure Support Services to the Insurance, Banking and Healthcare Industries
- Ebix named as a **Dominant Technology Provider by Novarica** in the Latest Life/Health and Annuity New Business and Underwriting Report
- BSE EBIX Beta Launches **Term Insurance for ICICI Prudential Life Insurance Company** on its On-Demand Hi-Tech Platform

**THANK YOU!**

